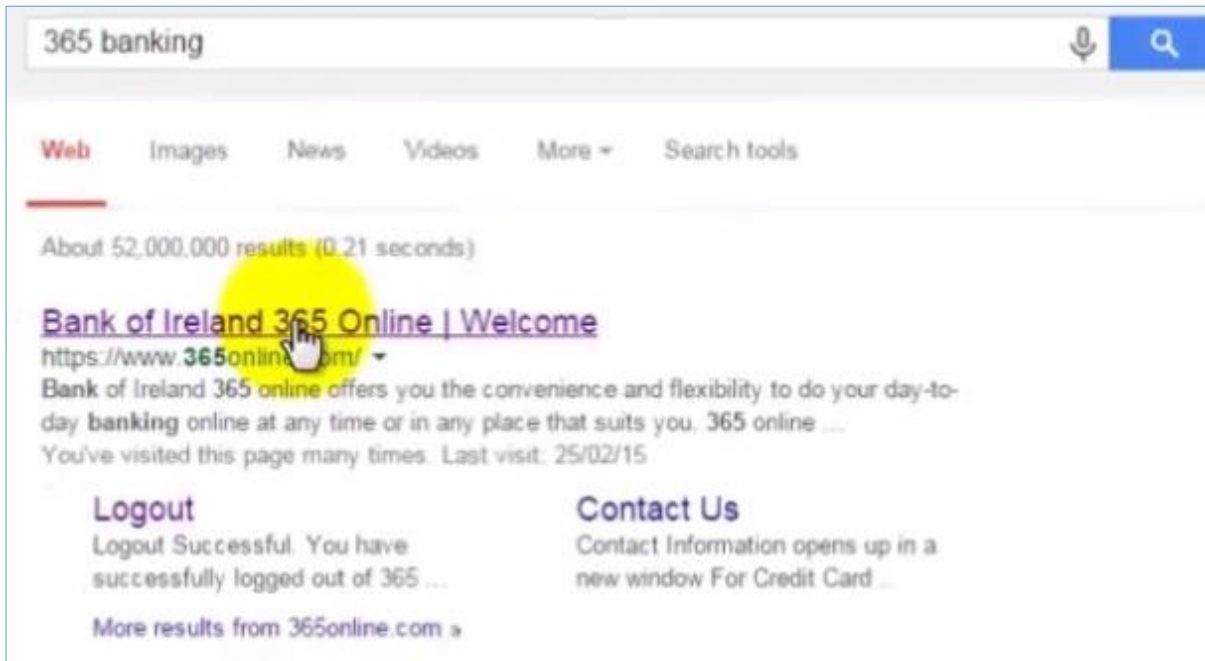


Internet banking with 365 (Transferring Money Mobile Top-up)

(Please note that this only covers basics of how to use Internet banking with Bank of Ireland 365, however similar functionality might apply with other platforms also)

1) Find your Internet banking platform via Google or use address bar if you know the correct webpage name.



2) Below is the example of how 365 Internet banking login page looks like. Enter your details provided by the bank. Also use functions illustrated such as 'Forgotten password'. When details entered, click on **Continue**.



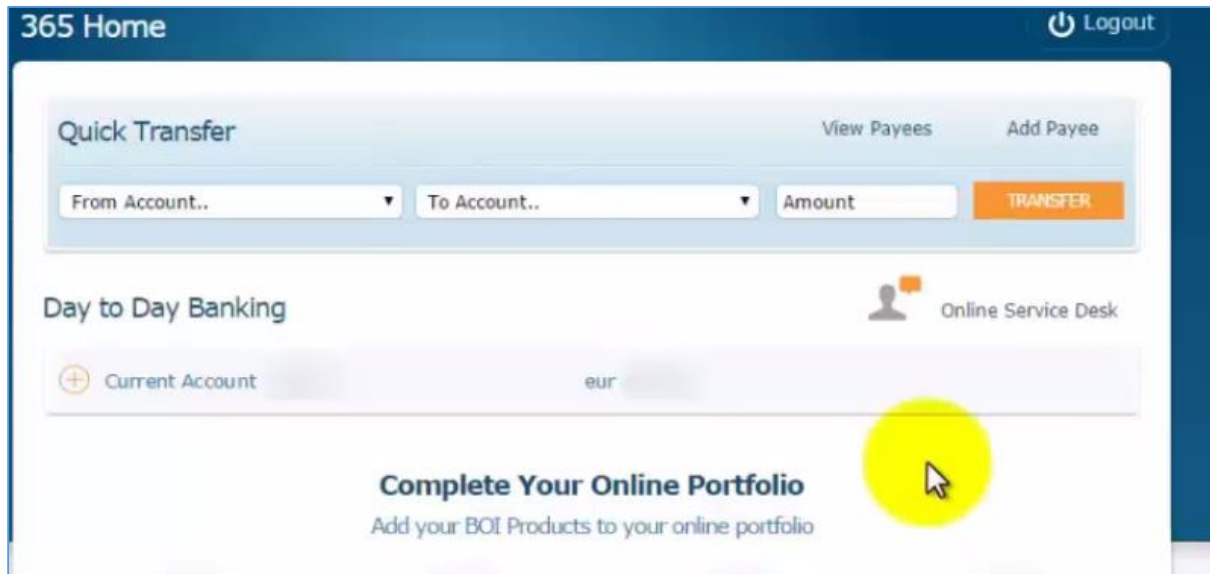
3) If you are having difficulties or would like to apply for Internet banking, use below illustrated function to contact the bank.



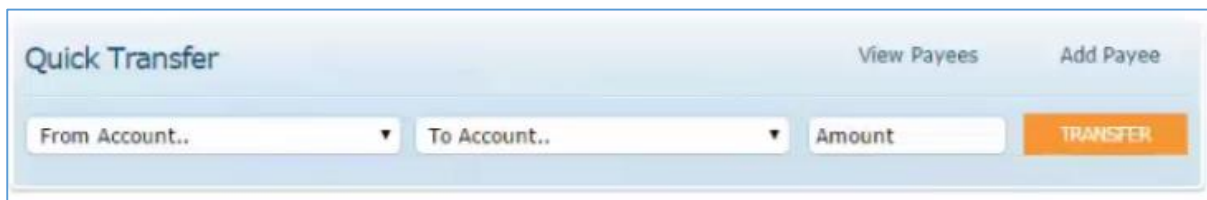
4) In relation to logging in to your account, when you press continue as illustrated in fig 2 you will be directed to below window. Type in your **secure login** and press **Continue**.



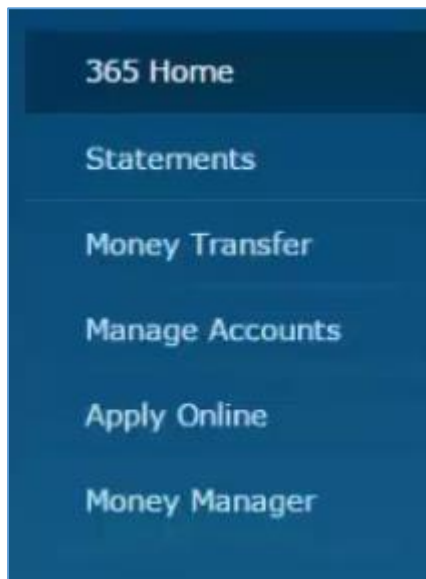
5) Below is the example of how 365 home page look like. Here you can see your balance, online service desk, quick transfer etc.



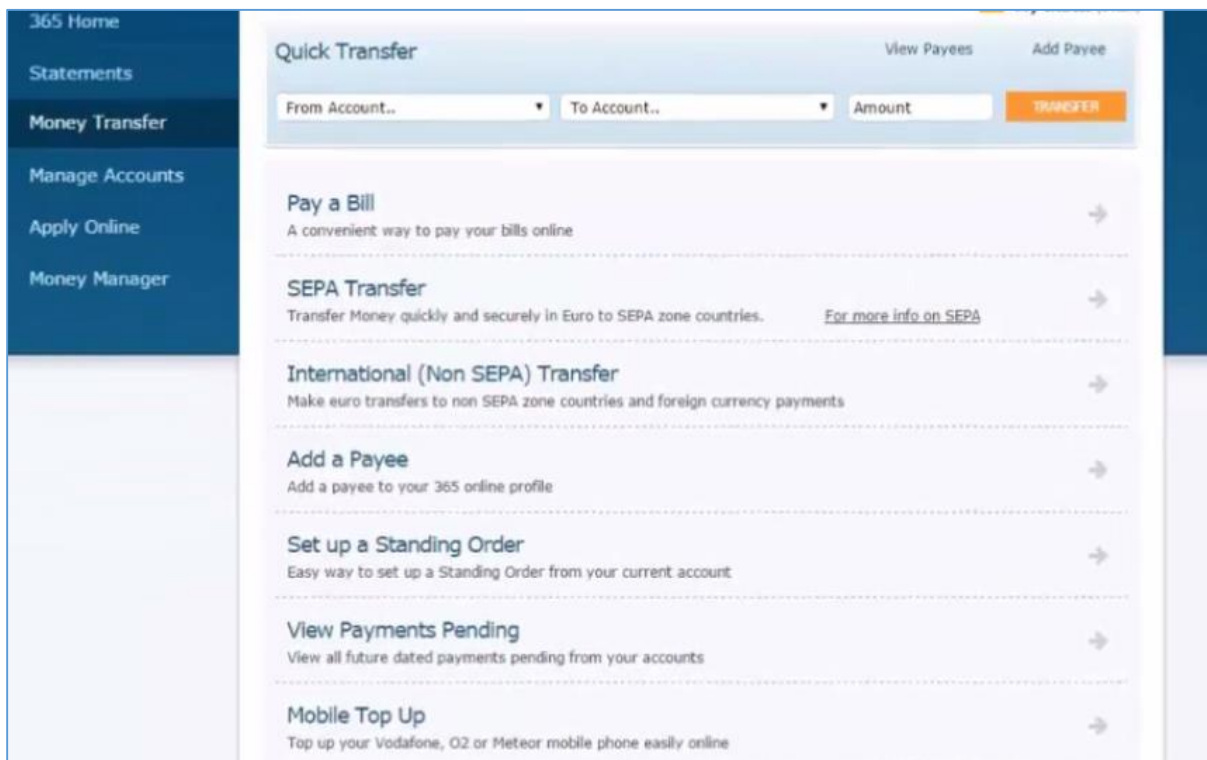
6) Quick Transfer feature allows you to transfer money very fast. However you would need to add payee first. Below examples will illustrate how to do that.



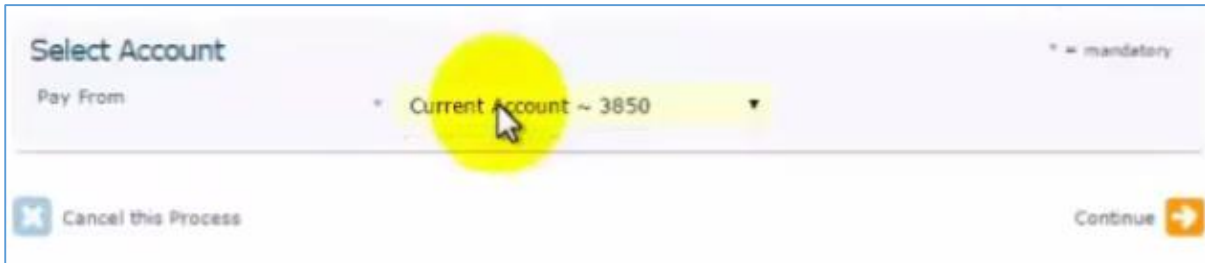
7) This allows to go to statements, money transfer, manage accounts, apply online and money manager.



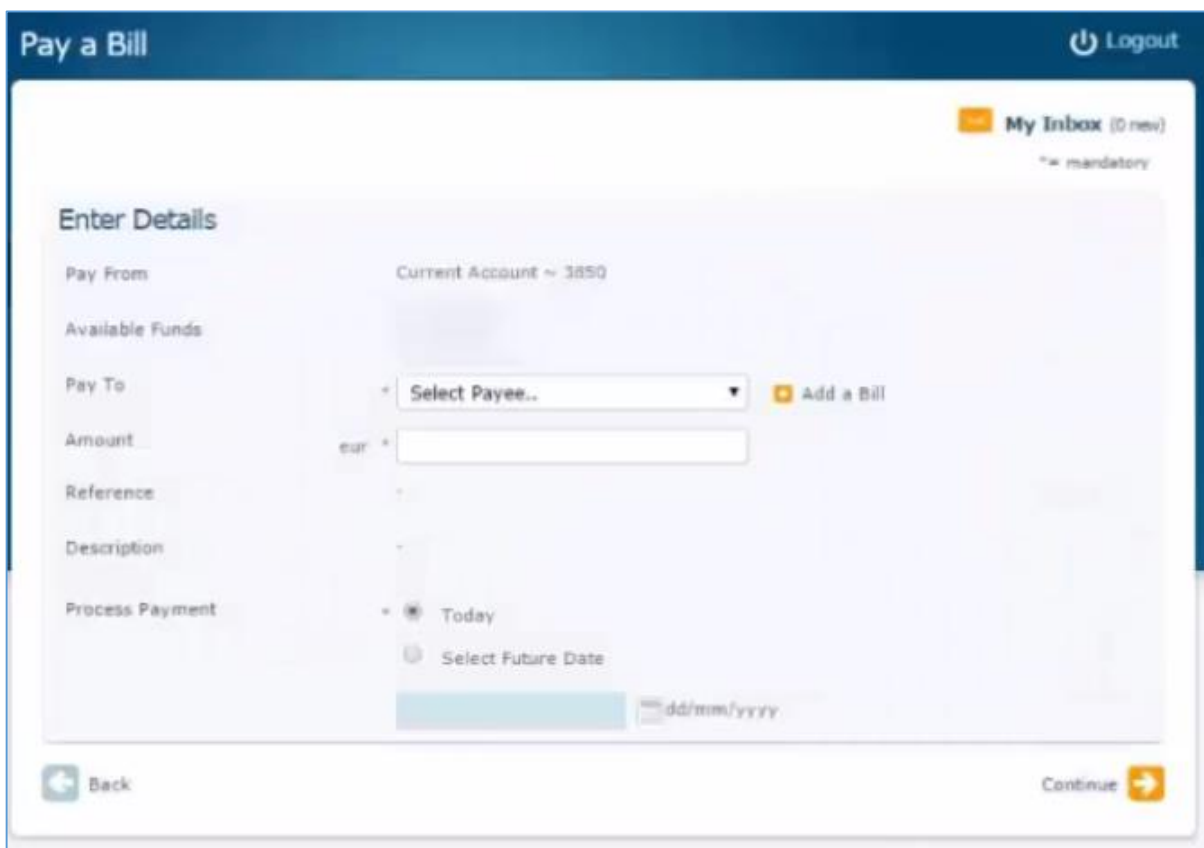
8) Below is the example of Money transfer window. This function allows you to transfer money, pay bills , add payee etc.



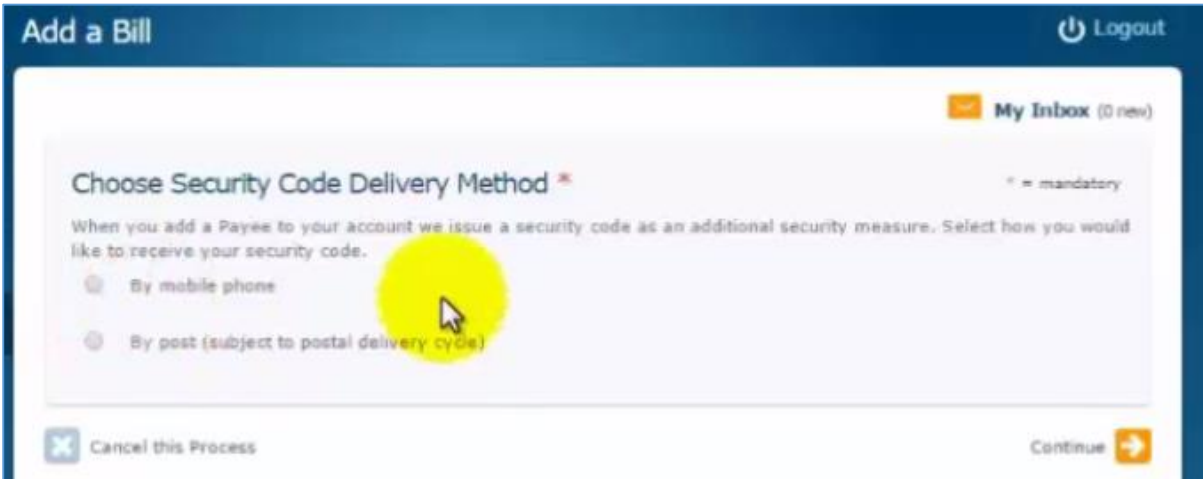
9) If you click on pay a bill. You will be directed to above window, where you select from which account you wish to pay. (Please note you can have several bank accounts)



10) When you select the account and press continue, you will be directed to the window illustrated below. In this window, you add all the details such as amount, description and reference. When you complete adding details, click **continue**.

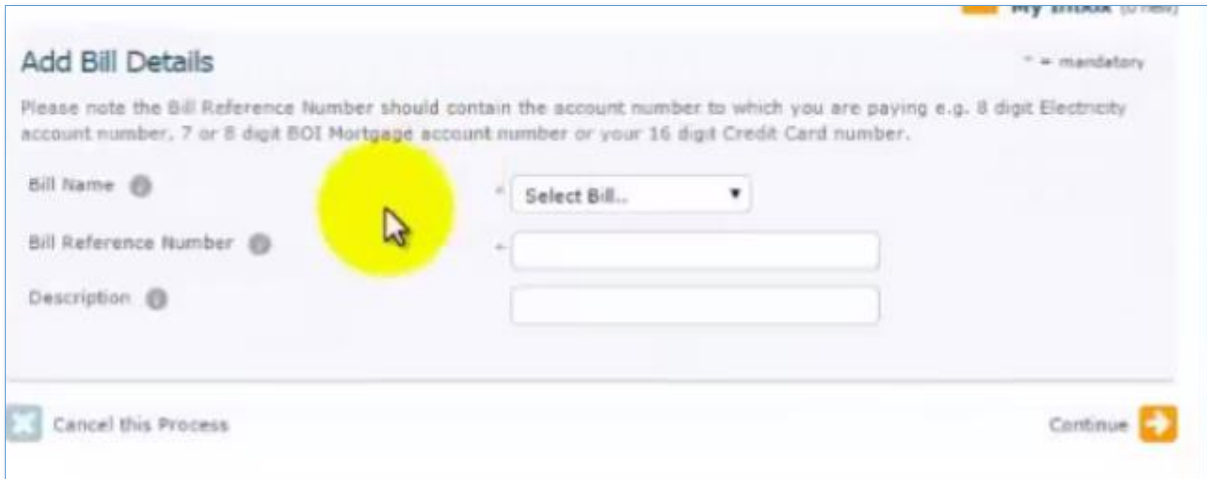


11) If you haven't added payee before, you should click on **Add a Bill**, then the bank will require to add one and in order to do that you will be required to go through the security process. Below is the illustration of security code. You select security code to be sent to you to mobile or by post.



The screenshot shows a web interface titled "Add a Bill" with a "Logout" button in the top right. Below the title is a "My Inbox (0 new)" notification. The main heading is "Choose Security Code Delivery Method" with a mandatory asterisk. A sub-heading explains: "When you add a Payee to your account we issue a security code as an additional security measure. Select how you would like to receive your security code." There are two radio button options: "By mobile phone" and "By post (subject to postal delivery cycle)". A yellow circle highlights the "By post" option with a mouse cursor. At the bottom, there are "Cancel this Process" and "Continue" buttons.

12) After you select your preferred options. You will be directed to window below, where you select bill eg. O2 , enter reference and description.



The screenshot shows a web interface titled "Add Bill Details" with a mandatory asterisk. A sub-heading explains: "Please note the Bill Reference Number should contain the account number to which you are paying e.g. 8 digit Electricity account number, 7 or 8 digit BOI Mortgage account number or your 16 digit Credit Card number." There are three input fields: "Bill Name" (with a dropdown menu showing "Select Bill.."), "Bill Reference Number" (with a yellow circle and mouse cursor), and "Description". At the bottom, there are "Cancel this Process" and "Continue" buttons.

13) After you complete with above process, you will be directed to below page. Where you add your **secure login pin**. When you finished with that click **add a Bill**.

Bill Name	O2
Bill Reference Number	122343245
Description	Bill

To confirm your request, please enter the 1st, 3rd and 5th digits of your PIN.

1st 2nd 3rd 4th 5th 6th

| * * * * *

Cancel this process Back Add a Bill

14) After that you will be directed to confirmation window, where you have to active your payee.

Bill Name	O2
Bill Reference Number	122343245
Description	Bill

You will receive a security code by Mobile Phone. This 7 digit code is used as an additional layer of security when adding a new Bill Payee. When you receive this, click the 'Activate Payee' button below or select Manage Payees from the Manage Accounts section and select 'Activate'.

25/02/2015, 20:07

Print 365 Home Activate Payee

15) If in above window you have click on Activate Payee, you will be directed to below page. Where you have to **enter** the **security code** you have received by phone or post. When you are happy click **Activate Bill**.

Activate a Payee Logout

My Inbox (0 new)

Enter Security Code

Enter the security code that you received either by post or mobile phone.

Payee Name	O2
Country	Ireland
Payee BIC	[blurred]
Payee IBAN	[blurred]
Reference	122343245

Security Code

16) After that, this window should appear. If you are satisfied. Click **make a payment**.

My Inbox (0 new)

Confirmation

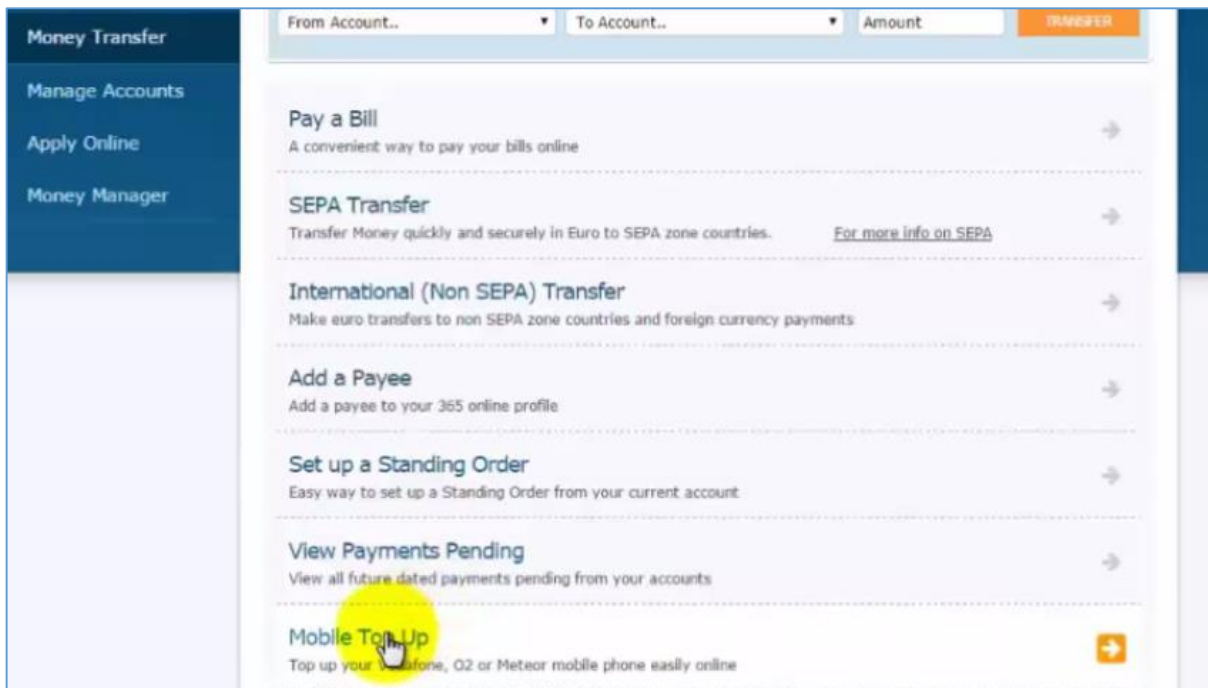
The following payee has been activated.

Payee Name	O2
Country	Ireland
Payee BIC	[blurred]
Payee IBAN	[blurred]
Reference	122343245

25/02/2015, 20:09

Mobile Top – Up

1) Find Mobile Top-Up as illustrated.



2) When you see window like shown below you add your details such as amount, mobile number etc. and click **Continue**. When you click Continue you should be directed to pin verification code.

The screenshot shows a 'Mobile Top Up' form with a blue header and a 'Logout' button in the top right. Below the header is a 'My Inbox (0 new)' notification. The main section is titled 'Enter Details Below' and contains several fields: 'Pay From' (Current Account ~ 3850), 'Available Funds' (eur), 'Mobile Phone Number' (083 1223342), 'Confirm Number' (083 1223342), 'Choose Mobile Provider' (Vodafone, O2, Meteor), and 'Amount eur' (eur 10). A legend indicates that an asterisk (*) denotes a mandatory field. At the bottom left is a 'Cancel this Process' button, and at the bottom right is a 'Continue' button with an orange arrow icon, which is highlighted with a yellow circle and a mouse cursor.

3) To log out or exit, use below illustrated functions.

